**Website and Client Portal Terms and Conditions**

# Agreement between user and Caring Support &Solutions, LLC [www.CaringSupport.net](http://www.CaringSupport.net)

The websites (the "Sites") are comprised of various web pages operated by Caring Support & Solutions, LLC. Both sites are offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the "Terms"). Your use of the sites constitutes your agreement to all such Terms. Please read these terms carefully, and keep a copy of them for your reference. The purposes of the websites are to provide information and resources to our clients. The Client Portal website gives members the ability to see activity on their account and to be able to request for services as needed.

# Privacy

Your use of the sites is subject to Caring Support & Solutions, LLC's Privacy Policy. Please review our Privacy Policy, which also governs the Site and informs users of our data collection practices.

# Electronic Communications

Visiting the sites or sending emails to any Caring Support & Solutions staff or representative constitutes electronic communications. You consent to receive electronic communications and you agree that all agreements, notices, disclosures and other communications that we provide to you electronically, via email and on the Site, satisfy any legal requirement that such communications be in writing.

# Your account

If you use the client portal site, you are responsible for maintaining the confidentiality of your account and password and for restricting access to your computer, and you agree to accept responsibility for all activities that occur under your account or password. You may not assign or otherwise transfer your account to any other person or entity. You acknowledge that Caring Support & Solutions LLC is not responsible for third party access to your account that results from theft or misappropriation of your account. Caring Support & Solutions LLC and its associates reserve the right to refuse or cancel service, terminate accounts, or remove or edit content in our sole discretion.

Caring Support & Solutions LLC collects personally identifiable information from children under the age of thirteen. Caring Support & Solutions LLC collects this information for the following reason(s):

- The care recipient is under the age of 13.

If you are under the age of thirteen, you must ask your parent or guardian for permission to use this website. If you are a parent and you have questions regarding our data collection practices, please contact us using the information provided at the end of this Agreement. If you are under 18, you may use [www.CaringSupport.net](http://www.CaringSupport.net) only with permission of a parent or guardian.

# Cancellation/Refund Policy

All cancellations require a two weeks (14 days) notice prior to the monthly renewal date. Any cancellations made after the two-week time period will be completed the following month.

# Links to third party sites/Third party services

The sites may contain links to other websites ("Linked Sites"). The Linked Sites are not under the control of Caring Support & Solutions LLC and is not responsible for the contents of any Linked Site, including without limitation any link contained in a Linked Site, or any changes or updates to a Linked Site. Caring Support & Solutions LLC is providing these links to you only as a convenience, and the inclusion of any link does not imply endorsement by Caring Support & Solutions LLC of the site or any association with its operators.

Certain services made available via the sites and are delivered by third party sites and organizations. By using any product, service or functionality originating from either sites domain, you hereby acknowledge and consent that Caring Support & Solutions LLC may share such information and data with any third party with whom Caring Support & Solutions LLC has a contractual relationship to provide the requested product, service or functionality on behalf of the site(s) users and customers.

# No unlawful or prohibited use/Intellectual Property

You are granted a non-exclusive, non-transferable, revocable license to access and use the sites strictly in accordance with these terms of use. As a condition of your use of the Sites, you warrant to Caring Support & Solutions LLC that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner that could damage, disable, overburden, or impair the Site or interfere with any other party's use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Service, such as text, graphics, logos, images, as well as the compilation thereof, and any software used on the Site, is the property of Caring Support & Solutions, LLC or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. Caring Support & Solutions LLC\_ content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use, and will make no other use of the content without the express written permission of Caring Support & Solutions LLC and the copyright owner. You agree that you do

not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of Caring Support & Solutions LLC or our licensors except as expressly authorized by these Terms.

# Third Party Accounts

You will be able to connect your membership account to third party accounts. By connecting your membership account to your third party account, you acknowledge and agree that you are consenting to the continuous release of information about you to others (in accordance with your privacy settings on those third party sites). If you do not want information about you to be shared in this manner, do not use this feature.

# International Users

The Service is controlled, operated and administered by Caring Support & Solutions LLC from our offices within the USA. If you access the Service from a location outside the USA, you are responsible for compliance with all local laws. You agree that you will not use the site's Content accessed through [www.CaringSupport.net](http://www.CaringSupport.net) in any country or in any manner prohibited by any applicable laws, restrictions or regulations.

# Indemnification

You agree to indemnify, defend and hold harmless Caring Support & Solutions LLC, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorneys' fees) relating to or arising out of your use of or inability to use the Site or services, any user postings made by you, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. reserves the right, at it

Caring Support & Solutions LLCs own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with Caring Support & Solutions LLC in asserting any available defenses.

# Liability disclaimer

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. CARING SUPPORT & SOLUTIONS, LLC AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME.

CARING SUPPORT & SOLUTIONS, LLC AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. CARING SUPPORT & SOLUTIONS, LLC AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS

INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NON- INFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CARING SUPPORT & SOLUTIONS, LLC AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF CARING SUPPORT & SOLUTIONS, LLC OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

# Termination/access restriction

Caring Support & Solutions LLC reserves the right, in its sole discretion, to terminate your access to the Site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Georgia and you hereby consent to the exclusive jurisdiction and venue of courts in Georgia in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section.

You agree that no joint venture, employment, or agency relationship exists between you and Caring Support & Solutions LLC as a result of this agreement or use of the Site. Caring Support & Solutions LLCs performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of 's right to comply with Caring Support & Solutions LLC governmental, court and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by Caring Support & Solutions LLC with respect to such use. If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect.

Unless otherwise specified herein, this agreement constitutes the entire agreement between the user

and Caring Support & Solutions LLC with respect to the Site and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral or written, between the user and Caring Support & Solutions LLC with respect to the Site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to the same extent an d subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish to the parties that this agreement and all related documents be written in English.

# Changes to Terms

Caring Support & Solutions LLC reserves the right, in its sole discretion, to change the Terms under which [www.CaringSupport.net](http://www.CaringSupport.net) is offered. The most current version of the Terms will supersede all previous versions. Caring Support & Solutions LLC encourages you to periodically review the Terms to stay informed of our updates.

# Contact Us

Caring Support & Solutions LLC welcomes your questions or comments regarding the Terms:

Caring Support & Solutions, LLC

Alpharetta, Georgia

Email Address: admin@caringsupport.net

Telephone number:

404-474-0929

Updated as of May 10, 2018