

## **Terms and Conditions Agreement between User and [www.caringsupport.net](http://www.caringsupport.net)**

Welcome to [www.caringsupport.net](http://www.caringsupport.net).

The [www.caringsupport.net](http://www.caringsupport.net) website (the “Site”) is comprised of various web pages operated by Caring Support & Solutions (“CS&S”), which also operates [MyCarecoach.net](http://MyCarecoach.net).

[www.caringsupport.net](http://www.caringsupport.net) and the affiliated sites are offered to you conditioned on your acceptance without modification of the terms, conditions, and notices contained herein (the “Terms”). Additional terms and conditions may be applied to other sites.

Your use of [www.caringsupport.net](http://www.caringsupport.net) constitutes your agreement to all such Terms. Please read these terms carefully and keep a copy for your reference. [www.caringsupport.net](http://www.caringsupport.net) provides informational content on health topics, caregiving resources, and wellness education to support care consumers and families in getting the care they need. The Site also offers newsletter signup for updates on new content and resources.

Your use of [www.caringsupport.net](http://www.caringsupport.net) is subject to our Privacy Policy. Please review our Privacy Policy, which also governs the Site and explains our data collection practices.

### **Health and Medical Information Disclaimer**

The content provided on [www.caringsupport.net](http://www.caringsupport.net) is for general informational and educational purposes only. It is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your physician or other qualified healthcare provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this Site.

CS&S does not recommend or endorse any specific tests, physicians, products, procedures, opinions, or other information that may be mentioned on the Site. Reliance on any information provided by CS&S, its employees, contracted writers, or other visitors to the Site is solely at your own risk.

If you think you may have a medical emergency, call your doctor or 911 immediately.

### **Electronic Communications**

Visiting [www.caringsupport.net](http://www.caringsupport.net) or sending emails to CS&S constitutes electronic communications. You consent to receive electronic communications, and you agree that all agreements, notices, disclosures, and other communications that we provide to you electronically, via email, and on the Site, satisfy any legal requirement that such communications be in writing.

### **Newsletter and Email Communications**

By subscribing to our newsletter or mailing list, you consent to receive periodic emails from CS&S containing updates on new content, health topics, caregiving resources, and related information. You may unsubscribe from our mailing list at any time by using the unsubscribe link provided in each email or by contacting us directly. We will not sell, share, or distribute your email address to third parties for marketing purposes.

### **Children Under Thirteen**

CS&S does not knowingly collect, either online or offline, personal information from persons under the age of thirteen. If you are under 18, you may use [www.caringsupport.net](http://www.caringsupport.net) only with permission from a parent or guardian.

### **Links to Third-Party Sites and Embedded Content**

[www.caringsupport.net](http://www.caringsupport.net) may contain links to other websites (“Linked Sites”) and embedded content from third-party platforms, including videos. The Linked Sites and embedded content are not under the control of CS&S, and CS&S is not responsible for the contents of any Linked Site or third-party content, including, without limitation, any link contained in a Linked Site, or any changes or updates to a Linked Site. CS&S is providing these links and embedded content to you only as a convenience, and the inclusion of any link or embedded content does not imply endorsement by CS&S of the site, content, or any association with its operators.

Certain services made available via [www.caringsupport.net](http://www.caringsupport.net) are delivered by third-party sites and organizations. By using any product, service, or functionality originating from the [www.caringsupport.net](http://www.caringsupport.net) domain, you hereby acknowledge and consent that CS&S may share such information and data with any third party with whom CS&S has a contractual relationship to provide the requested product, service, or functionality on behalf of [www.caringsupport.net](http://www.caringsupport.net) users and visitors.

### **No Unlawful or Prohibited Use/Intellectual Property**

You are granted a non-exclusive, non-transferable, revocable license to access and use [www.caringsupport.net](http://www.caringsupport.net) strictly in accordance with these terms of use. As a condition of your use of the Site, you warrant to CS&S that you will not use the Site for any purpose that is unlawful or prohibited by these Terms. You may not use the Site in any manner that could damage, disable, overburden, or impair the Site or interfere with any other party’s use and enjoyment of the Site. You may not obtain or attempt to obtain any materials or information through any means not intentionally made available or provided for through the Site.

All content included as part of the Site, such as text, graphics, logos, images, videos, as well as the compilation thereof, and any software used on the Site, is the property of CS&S or its suppliers and protected by copyright and other laws that protect intellectual property and proprietary rights. You agree to observe and abide by all copyright and other proprietary notices, legends, or other restrictions contained in any such content and will not make any changes thereto.

You will not modify, publish, transmit, reverse engineer, participate in the transfer or sale, create derivative works, or in any way exploit any of the content, in whole or in part, found on the Site. CS&S content is not for resale. Your use of the Site does not entitle you to make any unauthorized use of any protected content, and in particular, you will not delete or alter any proprietary rights or attribution notices in any content. You will use protected content solely for your personal use and will make no other use of the content without the express written permission of CS&S and the copyright owner. You agree that you do not acquire any ownership rights in any protected content. We do not grant you any licenses, express or implied, to the intellectual property of CS&S or our licensors except as expressly authorized by these Terms.

### **International Users**

The Site is controlled, operated, and administered by CS&S from our offices within the USA. If you access the Site from outside the USA, you are responsible for complying with all local laws. You agree that you will not use the CS&S Content accessed through [www.caringsupport.net](http://www.caringsupport.net) in any country or in any manner prohibited by any applicable laws, restrictions, or regulations.

## **Indemnification**

You agree to indemnify, defend and hold harmless CS&S, its officers, directors, employees, agents and third parties, for any losses, costs, liabilities and expenses (including reasonable attorney's fees) relating to or arising out of your use of or inability to use the Site or services, your violation of any terms of this Agreement or your violation of any rights of a third party, or your violation of any applicable laws, rules or regulations. CS&S reserves the right, at its own cost, to assume the exclusive defense and control of any matter otherwise subject to indemnification by you, in which event you will fully cooperate with CS&S in asserting any available defenses.

## **Arbitration**

In the event the parties are not able to resolve any dispute between them arising out of or concerning these Terms and Conditions, or any provisions hereof, whether in contract, tort, or otherwise at law or in equity for damages or any other relief, then such dispute shall be resolved only by final and binding arbitration pursuant to the Federal Arbitration Act, conducted by a single neutral arbitrator and administered by the American Arbitration Association, or a similar arbitration service selected by the parties, in a location mutually agreed upon by the parties. The arbitrator's award shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event that any legal or equitable action, proceeding, or arbitration arises out of or concerns these Terms and Conditions, the prevailing party shall be entitled to recover its costs and reasonable attorney's fees. The parties agree to arbitrate all disputes and claims arising from or related to these Terms and Conditions, whether directly or indirectly, including Tort claims arising from these Terms and Conditions. The parties agree that the Federal Arbitration Act governs the interpretation and enforcement of this provision. The entire dispute, including the scope and enforceability of this arbitration provision, shall be determined by the Arbitrator. This arbitration provision shall survive the termination of these Terms and Conditions.

## **Class Action Waiver**

Any arbitration under these Terms and Conditions will take place on an individual basis; class arbitrations and class/representative/collective actions are not permitted. THE PARTIES AGREE THAT A PARTY MAY BRING CLAIMS AGAINST THE OTHER ONLY IN EACH'S INDIVIDUAL CAPACITY, AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PUTATIVE CLASS, COLLECTIVE AND/OR REPRESENTATIVE PROCEEDING, SUCH AS IN THE FORM OF A PRIVATE ATTORNEY GENERAL ACTION AGAINST THE OTHER. Further, unless both you and CS&S agree otherwise, the arbitrator may not consolidate more than one person's claims and may not otherwise preside over any form of a representative or class proceeding.

## **Liability Disclaimer**

THE INFORMATION, SOFTWARE, PRODUCTS, AND SERVICES INCLUDED IN OR AVAILABLE THROUGH THE SITE MAY INCLUDE INACCURACIES OR TYPOGRAPHICAL ERRORS. CHANGES ARE PERIODICALLY ADDED TO THE INFORMATION HEREIN. CARING SUPPORT & SOLUTIONS AND/OR ITS SUPPLIERS MAY MAKE IMPROVEMENTS AND/OR CHANGES IN THE SITE AT ANY TIME. CARING SUPPORT & SOLUTIONS AND/OR ITS SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY, RELIABILITY, AVAILABILITY, TIMELINESS, AND ACCURACY OF THE INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS CONTAINED ON THE SITE

FOR ANY PURPOSE. TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, ALL SUCH INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OR CONDITION OF ANY KIND. CARING SUPPORT & SOLUTIONS AND/OR ITS SUPPLIERS HEREBY DISCLAIM ALL WARRANTIES AND CONDITIONS WITH REGARD TO THIS INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS, INCLUDING ALL IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, TITLE AND NONINFRINGEMENT.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL CARING SUPPORT & SOLUTIONS AND/OR ITS SUPPLIERS BE LIABLE FOR ANY DIRECT, INDIRECT, PUNITIVE, INCIDENTAL, SPECIAL, CONSEQUENTIAL DAMAGES OR ANY DAMAGES WHATSOEVER INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, DATA OR PROFITS, ARISING OUT OF OR IN ANY WAY CONNECTED WITH THE USE OR PERFORMANCE OF THE SITE, WITH THE DELAY OR INABILITY TO USE THE SITE OR RELATED SERVICES, THE PROVISION OF OR FAILURE TO PROVIDE SERVICES, OR FOR ANY INFORMATION, SOFTWARE, PRODUCTS, SERVICES AND RELATED GRAPHICS OBTAINED THROUGH THE SITE, OR OTHERWISE ARISING OUT OF THE USE OF THE SITE, WHETHER BASED ON CONTRACT, TORT, NEGLIGENCE, STRICT LIABILITY OR OTHERWISE, EVEN IF CARING SUPPORT & SOLUTIONS OR ANY OF ITS SUPPLIERS HAS BEEN ADVISED OF THE POSSIBILITY OF DAMAGES. BECAUSE SOME STATES/JURISDICTIONS DO NOT ALLOW THE EXCLUSION OR LIMITATION OF LIABILITY FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES, THE ABOVE LIMITATION MAY NOT APPLY TO YOU. IF YOU ARE DISSATISFIED WITH ANY PORTION OF THE SITE, OR WITH ANY OF THESE TERMS OF USE, YOUR SOLE AND EXCLUSIVE REMEDY IS TO DISCONTINUE USING THE SITE.

### **Termination/Access Restriction**

CS&S reserves the right, in its sole discretion, to terminate or block access to the site and the related services or any portion thereof at any time, without notice. To the maximum extent permitted by law, this agreement is governed by the laws of the State of Georgia, and you hereby consent to the exclusive jurisdiction and venue of courts in Georgia in all disputes arising out of or relating to the use of the Site. Use of the Site is unauthorized in any jurisdiction that does not give effect to all provisions of these Terms, including, without limitation, this section. You agree that no joint venture, partnership, employment, or agency relationship exists between you and CS&S as a result of this agreement or use of the Site. CS&S's performance of this agreement is subject to existing laws and legal process, and nothing contained in this agreement is in derogation of CS&S's right to comply with governmental, court, and law enforcement requests or requirements relating to your use of the Site or information provided to or gathered by CS&S with respect to such use.

If any part of this agreement is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and the remainder of the agreement shall continue in effect. Unless otherwise specified herein, this agreement constitutes the entire agreement between the user and CS&S with respect to the Site, and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between the user and CS&S with respect to the Site.

A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to this agreement to

the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form. It is the express wish of the parties that this agreement and all related documents be written in English.

### **Changes to Terms**

CS&S reserves the right, in its sole discretion, to change the Terms under which [www.caringsupport.net](http://www.caringsupport.net) is offered. The most current version of the Terms will supersede all previous versions. CS&S encourages you to periodically review the Terms to stay informed of our updates.

### **Contact Us**

CS&S welcomes your questions or comments regarding the Terms:

Email Address: [CSSadmin@caringsupport.net](mailto:CSSadmin@caringsupport.net)

Telephone number: 470-982-3170

Effective as of March 16, 2026