

Caring Support & Solutions, LLC

Role Description: Care Specialist (2026)

Company Overview

Caring Support & Solutions, LLC (CS&S) is based in Atlanta, Georgia, and partners with care consumers, families, and patients to help them navigate the health and care landscape to get the care they need.

Experienced healthcare professionals and advocates understand the challenges patients and consumers face when coordinating care within a complex healthcare system. Advocacy and coaching services are now recognized by major organizations as vital components of modern healthcare. Our support spans the full spectrum — from wellness and prevention to acute illness and hospitalization. We serve our clients through health education, healthcare navigation, resource coordination, chronic condition management, and more.

Since 2012, CS&S has been helping people get the care they need — one client at a time. To expand our reach and deepen the value we provide, we have evolved our service model. We are building a network of Care Specialists and Care Coaches who collaborate to support clients in achieving their health and wellness goals.

Our mission is to partner with providers, organizations, and businesses to offer what we call “A New Way to Care.” The CS Network™ allows clients to access curated health education content and receive personalized support from our network of care professionals.

Role Description: Care Specialist

We are seeking Care Specialists to join the CS Network™. Care Specialists are experienced, licensed healthcare professionals (RNs, MDs, and Therapists) with at least five years of hands-on patient care experience in an acute care setting. Care Specialists engage as independent contractors and work with clients on an as-needed basis. Care Specialists must hold certification in a specialty area such as case management, geriatrics, pediatrics, rehabilitation, or a related field.

Service Areas

Most services are available nationwide. We are in high need of Care Specialists in the following states: Georgia, Florida, North Carolina, South Carolina, Maryland, Virginia, Delaware, New Jersey, Pennsylvania, and New York.

Qualifications

- Bachelor’s degree or higher
- Active, unrestricted license in the field they represent
- Certification in one or more areas of healthcare
- Minimum of five years of experience providing direct patient care
- Experience working as a patient advocate or supporting families and caregivers navigating the healthcare system

- Ability to complete and pass a background check

Contractor Profile & Expectations

- Comfortable partnering with a growing company
- Complete required onboarding documentation and updates as outlined in the CS Network™ Partner Agreement
- Proficient in Mac and/or Windows applications with intermediate computer skills
- Access to reliable internet from a home office or quiet workspace
- Familiar with online platforms and digital communication tools
- Able to work autonomously, establish structure, and support clients in meeting their goals
- Reliable transportation for in-person client meetings or visits, if applicable
- Strong attention to detail with the ability to manage tasks and deliverables independently
- Flexible availability to conduct virtual client sessions from a distraction-free environment
- Manage and schedule time in accordance with client engagement terms
- Effective written and verbal communication skills, including the ability to interpret and explain health-related information
- Represent Caring Support & Solutions with professionalism while maintaining HIPAA privacy and compliance standards
- Exercise independent judgment and sound clinical reasoning
- Collaborate with other CS Network™ professionals with confidentiality when needed
- Maintain current licensure and certifications
- Adhere to applicable state regulations and associated licensing board ethics and standards

Engagement Type / Availability / Compensation

- Care Specialists engage on a per diem (PRN) basis as independent contractors
- Availability is flexible and determined by the contractor in coordination with the client engagement terms
- Care Specialists are compensated monthly upon completion of contracted service requests

To learn more: cssadmin@caringsupport.net

To Apply: [Click Here](#)